

From: Eric Candell
To: Microsoft ATR
Date: 1/7/02 11:22am
Subject: Microsoft Settlement

I wanted to submit my approval of your recent action to settle with Microsoft on their anti-trust case. In reading through the settlement, it appears that you have gotten some significant concessions that ought to help to ensure that you can continue to protect consumers. At the same time, you have come to a conclusion that will finally cease the costly litigation that makes no sense to me and other taxpayers.

I have never felt that Microsoft has tried to profit from me without providing me an excellent set of products in which they continue to innovate (Windows XP shows this quite clearly). They produce the most reliable products of any I install on my computer. And, they stand behind their products in a way that makes the user feel like an important part of their equation for the decisions they make.

With your proposed settlement, I have confidence that they will not get out of control but can still continue to do the things that I'm so grateful they can do.

Thanks for looking out for us-both in questioning Microsoft and in seeking closure in this case.

-Eric Candell